



**RULES OF PROCEDURE "INSTANT NATURE"
CAMPSITE & UNUSUAL ACCOMMODATION IN SAÛCY-SUR-
MARNE**

ARTICLE 1: RECEPTION AND ADMISSION

- 1.1 In order to be admitted to enter, settle or stay in the campsite, you must go to the reception to obtain the authorization of the manager or his representative and to complete the registration formalities. Upon registration, proof of identity may be requested.
- 1.2 Staying or entering the campsite implies acceptance of these Rules of Procedure and undertakes to comply with them.
- 1.3 No person may call the campsite his or her residence.
- 1.4 The manager is responsible for the proper functioning of the campsite and for compliance with the application of these rules of procedure and any regulations (GTC, swimming pool rules, etc.).

ARTICLE 2: POLICE FORMALITIES

- 2.1 Under the Aliens Entry and Residence Code and the right of asylum, a client of foreign nationality is required to complete and sign an individual police certificate upon arrival.
- 2.2 Children under the age of 15 years may be included on a parent's card.

ARTICLE 3: LOCATIONS AND FACILITIES

- 3.1 Locations are allocated based on availability and size of equipment. No person shall alter the boundaries of their location. The client should relocate to the designated location in accordance with the instructions given by the manager or his/her representative.
- 3.2 Any additional undeclared person may be denied access to the campsite.

ARTICLE 4: RECEIPT

- 4.1 The guests will find at the reception all information on the services of the campsite, information on their stay, as well as information on the tourist riches of the surroundings and various addresses that may be useful.
- 4.2 Receipt has the authority to collect complaints. Complaints are also possible on our website.
- 4.3 Physical reception (reception) and telephone reception will take place at the following times:

Period from 01/04 to 15/11 & from 23/12 to 3/01	Telephone Reception	Physical Reception
Monday to Friday	9am → 7pm	9am → 12pm
Saturday		&
Sunday		4pm → 7pm

Period 16/11 to 22/12 and 04/01 to 31/03	Telephone Reception	Physical Reception
Monday to Friday	9am → 12pm & 2pm → 5pm	Closed
Saturday	9am → 12pm	
Sunday	Closed	

- 4.4 The physical reception is closed outside the opening period of the campsite, i.e. a closure from 16/11 to 22/12 and from 04/01 to 31/03.
- 4.5 If absent or outside business hours, there is a hotline, the number of which is posted at the reception desk.

ARTICLE 5: POSTING

- 5.1 These Rules of Procedure shall be posted at the entrance to the campsite and at the reception. It is given to each client who requests it. It is also available on the campsite's website.

- 5.2 The camping rating category and the number of pitches are displayed in accordance with the regulations.
- 5.3 The prices of the various services are communicated to customers in accordance with the order of the Minister responsible for consumption, and posted at the reception.

ARTICLE 6: DEPARTURE

- 6.1 Clients are advised to notify the manager or his/her representative of their departure from the day before the departure.
- 6.2 Clients intending to leave before the opening time of reception must pay the unliquidated receipts (stay and/or various services) no later than the previous day.

ARTICLE 7: NOISE

- 7.1 It is requested not to make excessive noise, especially between 10 p.m. and 8 a.m. (except for events organized by the establishment, which will be posted upstream), in order to respect everyone's rest.
- 7.2 All persons are requested to avoid any noise and discussion that could be detrimental to their neighbors or the vicinity of the campsite.
- 7.3 Doors, doors and trunks should be closed as discreetly as possible.

ARTICLE 8: VISITORS

- 8.1 Visitors, after authorization from the manager or his representative, may access the campsite under the responsibility of the campers welcoming them. A daily fee per visitor may be requested. Campers can accommodate multiple visitors.
- 8.2 The services and facilities of the campsite are accessible to visitors, with the exception of the swimming pool.
- 8.3 The use of camping equipment may be subject to payment. Prices will be posted at the entrance to the campsite and at the reception.
- 8.4 Visitors' cars are prohibited in the campsite and must park in the car parks.

ARTICLE 9: TRAFFIC AND PARKING

- 9.1 The maximum speed allowed within the campsite is 10 km/h.
- 9.2 Vehicles shall be driven on the lanes provided for this purpose and only by vehicles belonging to campers.
- 9.3 Vehicles shall not be allowed on the campsite from 10 p.m. to 7 a.m.
- 9.4 Parking of vehicles shall be limited to designated parking spaces or designated parking areas. Parking is not permitted on taxiways or nearby open spaces.
- 9.5 He shall not be allowed to sleep in a vehicle which would be parked in the car parks.
- 9.6 Parking shall not impede traffic or the installation of new arrivals.
- 9.7 In the event of fire or evacuation, do not obstruct main tracks to clear emergency access.

ARTICLE 10: FACILITIES AND APPEARANCE

- 10.1 Customers are required to refrain from any action that could adversely affect the cleanliness, hygiene and appearance of the campsite and its facilities.
- 10.2 Each location shall be kept clean and stowed and identical to the condition found by the client when entering the premises.
- 10.3 No person shall dispose of sewage on the ground or in gutters.
- 10.4 Vegetation and terrain should be respected. It is forbidden to dig, cut branches or plant nails in trees or damage installations. Degradation will be invoiced at the current rate.
- 10.5 Waste should be disposed of in the waste bins and segregated as specified.
- 10.6 Washing (linen, dishes) is strictly prohibited outside the bins provided for this purpose. Clothes should not be spread from trees. It will be done on individual dryers or at the communal dryer.
- 10.7 It is strictly forbidden to put any "swimming pool" or "water space" (swimming pool, spa etc....), regardless of the size, depth and/or materials of manufacture and in no case on the common parts of the campsite.

10.8 It is strictly prohibited to install any additional or assimilated tent canvas within the campsite unless authorized by the Manager.

ARTICLE 11: DEAD GARAGE

11.1 Unoccupied equipment shall not be left on the campsite unless agreed by the management and only at the indicated location. This service may be invoiced.

11.2 In the event of non-compliance with the occupation rules (abandoned caravan, caravan wreck, etc.), after formal notice by any means to comply with these obligations, the manager will remove the wrecks at the customer's expense.

ARTICLE 12: ANIMALS

12.1 Pets (maximum 6 kg) are only accepted in bare pitches and accommodation under annual contract. They are the responsibility of their owners, provided they are on a leash and vaccinated. The vaccination card should be provided. Only one animal per location will be allowed.

12.2 Management reserves the right to refuse animals considered to be hazardous. Category 1 and 2 dogs are not allowed inside the campsite.

12.3 Animals must be kept on a short leash (maximum 1.5 meters) at all times within the campsite, including on pitches. They must not be left alone and unattended on the site, even when tied. Their owners are responsible for their behavior.

12.4 Owners are responsible for ensuring that their animals do not cause excessive noise disturbance (e.g., excessive barking, prolonged meowing) that could disturb the tranquility of other campers, day or night. In case of repeated complaints, the management reserves the right to request the departure of the animal and its owners.

12.5 Owners are required to immediately and appropriately collect animal droppings (feces and urine), including at their own location. Feces bags are available at the reception. These bags must then be placed in the waste bins provided for this purpose.

12.6 In the event of dirt (urine, etc.) on common premises (driveways, snacks - if there is an exceptional accident), it is the owners' responsibility to clean immediately and effectively.

12.7 For reasons of hygiene, pets are strictly prohibited in the following areas: Sanitary facilities (showers, toilets, washbasins), the swimming pool and its immediate surroundings (beaches, solarium), children's playgrounds, enclosed common areas (reception, lounge, etc.), unless otherwise specified and specifically authorized by the management.

12.8 Animal owners are civilly liable for any damage (bites, damage, etc.) that their animals may cause to other campers, campsite facilities or third parties. They must have civil liability insurance covering the damage caused by their animal. An attestation of insurance may be requested. In case of non-compliance with this Regulation, the stay may be terminated at the initiative of the Management, without compensation or reimbursement of the remaining uncompleted stay.

ARTICLE 13: SANITARY

13.1 Sanitary facilities are available to all and should be kept clean after use.

13.2 Water should not be wasted. It is prohibited to flush items (sanitary napkins, tampons, etc.) down the toilet.

13.3 Children must be accompanied by an adult.

ARTICLE 14: UNSUPERVISED SWIMMING POOL **(cf. rules of procedure for the swimming pool)**

14.1 Specific rules of procedure for the swimming pool are posted at the entrance to the swimming pool, as well as at the entrance to the campsite, at the reception and on the website.

14.2 Failure to comply with the swimming pool's rules of procedure may result in temporary or permanent exclusion from access to the swimming pool.

14.3 Access to the swimming pool is reserved for guests staying at the campsite. Visitors during the day are not allowed access to the

swimming pool.

14.4 The swimming pool is unsupervised.

ARTICLE 15: SAFETY AND RESPONSIBILITY

15.1 Everyone is responsible for the supervision of their children. The manager declines all responsibility in the event of an accident that may occur to children.

15.2 No violent or annoying play will be tolerated at the campsite.

15.3 In the event of an incident or accident, please immediately notify reception and/or management.

15.4 In case of emergency (fire, etc.), follow the posted instructions and notify the reception.

(a) Fire

15.a.1 Open fires (wood, coal, etc.) are strictly prohibited. There is a communal barbecue area.

15.a.2 Barbeques or gas planchas may be used. These must be maintained in good working order and not be used in hazardous conditions.

15.a.3 In the event of a fire, advise management immediately. Fire extinguishers can be used when necessary.

15.a.4 A first aid kit is available at the reception desk.

15.a.5 Smokers are advised to be extremely vigilant: when smoking, it is strictly forbidden to drop ashes and butts on the ground. Smoking or vaping is strictly prohibited in accommodations, buildings and the pool area.

15.a.6 The use of oil stoves is prohibited.

(b) Theft

15.b.1 The management is responsible for items deposited at the office and has a general obligation to supervise the campsite.

15.b.2 The camper retains responsibility for his or her own facility and must report to the responsible person the presence of any suspect person.

15.b.3 Customers are advised to take the usual precautions when backing up their hardware.

15.b.4 Valuables should not be left unattended. The management declines any responsibility in the event of theft, loss or damage of personal objects.

ARTICLE 16: GENERAL PROVISIONS

16.1 Management reserves the right to amend these Rules of Procedure as necessary.

16.2 In the event of non-compliance with these Rules of Procedure or of a serious or repeated infringement, such as petitions or other demonstrations intended to voluntarily curb the activity of the campsite, after having been ordered by the manager to comply with them, the contract concluded with the customer may be broken, and may not be the subject of any compensation.

16.3 In the event of a criminal offense, the manager may call on the police.

16.4 If any costs have been incurred as a result of such non-compliance or non-compliance (e.g., damage to vegetation/fences/land/facilities, removal of waste/wrecks, reclamation, etc.), these costs shall be charged to the offender.

16.5 French law is the only law applicable to this document.

THE CAMPSITE TEAM IS AVAILABLE FOR ANY INFORMATION OR ASSISTANCE.

WE THANK YOU FOR YOUR UNDERSTANDING AND WISH YOU A PLEASANT STAY AT THE INSTANT NATURE CAMPSITE.

<i>Internal regulations in force since the</i>	<i>January 1, 2026</i>
<i>Validated by the Municipal Council of Saâcy-sur-Marne as of</i>	<i>December 9, 2025</i>

